

D01 Quality Policy

- We are committed to meeting customer expectations of performance, quality, price and delivery in microgeneration systems;
- We aim to fully understand our customers' requirements and provide products and service to meet those needs;
- We promote innovation and continually review advances in technology, which can lead to improvement of our products;
- We encourage the development of staff through skills training;
- Our quality system provides the framework to control and monitor our activities and to continually improve our systems, products and services to our customers. The Quality Management System will be maintained to meet the requirements of the Microgeneration Certification Scheme.

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Signed.....*Luke Scarr*.....

Date.....*31/03/2026*.....